

# Norfolk Manor

LIVE THE LIFE YOU CHOOSE™



## ASSISTED LIVING INFORMATION PACKAGE 2011



[www.NorfolkManor.ca](http://www.NorfolkManor.ca)

In accordance with the recent passing of BILL 120 and the RESIDENTS RIGHTS ACT 1994 and Tenant Protection Act 1998.  
Compliance date NOVEMBER 20,1994.

# ASSISTED LIVING INFORMATION PACKAGE

## 3 Levels of Assisted Care Available

Assisted Living Package(s) is required when a person needs regular assistance in any of the following areas;

1. Dressing – assisted in part
2. Incontinence – regular assistance required with toileting, changing of absorption products and/or peri care
3. Assistance Shaving – regularly
4. Assistance to and/or from meals and activities. Unable to navigate on their own.
5. Constant reminding beyond simple queuing –or queuing for ADL (Activities of Daily Living) such as getting washed, dressed, coming for meals that then require assistance to complete
6. Repositioning : unable to transfer (ie: from bed to chair) on their own on a regular basis
7. Meals delivered to the room on a regular basis (breakfast is the exception)
8. Medical Dressings – other than addressing simple scrapes or bruises.
9. Assistance with Feeding
10. Repositioning every 2 hours
11. Repetitive Anxiety Behaviour
12. Full Personal Care - AM
13. Full Personal Care – PM
14. Catheter Care
15. Ostomy Care
16. Mouth Care – am /pm , unassisted by resident
17. Percussion Therapy
18. Injection Therapy- Daily
19. Exit Seeking – “Wandering Risk”- requiring hourly checks or other measures  
(GPS Bracelet may be required)

### ASSISTED LIVING (Level 1)

Required when a person needs regular assistance with any one (1-2) of the areas of assistance as identified above.

Cost \$ 10 / Day, \$ 300 per month

### ASSISTED LIVING (Level 2)

Required when a person needs regular assistance with any 2-3 of the following areas;

Cost \$ 20 / Day, \$ 600 per month

### ASSISTED LIVING Plus (Level 3)

Required then a person needs regular assistance with any 3+ of the following areas;  
AS ARRANGED

1. **Types of Accommodation (Excluding Assisted Living)**

**Accommodation: Effective April 2011**

"A" Suite:	Private Room	\$2190. per month *
	Includes 4 pc bathroom shared	
"B" Suite:	Private Room	\$2500. per month *
	Includes Private 4pc bathroom	
"C" Suite:	Private Room	\$2820. per month *
	Includes 4 pc bathroom shared	
"D" Suite:	Private	\$2950. per month *
	Includes Private 4 pc bathroom	
"E" Suite:	Private Room	\$2390. per month *
	Includes 4 pc bathroom shared	

**RESPIRE BED / SHORT TERM – FULLY FURNISHED – Starting from \$95 / DAY**

**PALLIATIVE CARE PACKAGE is also available.**

**INCLUDED FACILITIES, SERVICES , MEALS & CABLE**

**SUITES represented by room number**

A"	B"	C"	C2"	D"	or	D2"	E"
206	101	307	307	203	303	403	207
306	201	406	406	204	304	404	211
311	301			205	305	405	
407	401			208	308	408	
411				209	309	409	
				210	310	410	

# **SUPPORTING ASSISTED LIVING SERVICES AND MEALS**

## **HOUSEKEEPING:** “In addition to our usual services”

- Daily:**
- Washrooms inspected and cleaned as necessary
  - Inspection and changing of towels as necessary
  - Inspection and changing of sheets as necessary
- Towels:** Checked daily  
EXTRA – as required

**LAUNDRY** Laundry collected 2x weekly (min.) and returned same day

## **NURSING CARE:**

In addition to the normal group of nursing services the following are included:

- Medication:**
- Documentation/ Dispensing only with Dr. Order
  - Delivery to the resident’s room if required
- Bathing/Shower:**
- Assistance in and out of tub - (2) weekly
  - Sponge bathing in bed as required (Plus/Premium package Only)
  - Access to our SPA Room Step in Jacuzzi Tub
- Dressing:**
- Assistance with choice of clothing and shoes
  - Assistance to change and dress
- Care and Counsel:**
- As required to meet the changing needs of the client
  - Maximum 2 hours per month
- Toileting Routine:** Personal Assist Daily ( in accordance with Selected Package)  
Including assistance to change pad and Peri Care
- Meals:**
- 3 meals daily: served in the room as required
  - Special diets accommodated
    - o Specialty foods will be an added cost

## **2. PRIVATE DUTY AVAILABLE- Discuss with Administration as needed**

- i. Registered Staff available at a rate of \$30.00/hour
- Non-Registered / Companion Staff are available at a rate of \$22.00/hour

**Note: rates are subject to change**

The **ASSISTED LIVING PACKAGE** is to be put into place as of \_\_\_day of \_\_\_\_\_, 20\_\_.

The client understands and agrees to the following option;

- 1. Assisted Living Level 1 at a cost of \$ 10 / day I agree:\_\_\_\_\_
- 2. Assisted Living Level 2 at a cost of \$20 / day I agree:\_\_\_\_\_
- 3. Assisted Living Level 3 (Plus) at a cost of \_\_\_\_/ day I agree:\_\_\_\_\_

It is understood that by affixing signatures to this agreement that it shall become part of and in addition to the original tenancy and shall be governed under the Laws of Ontario.

DATED AT Guelph, Ontario, this \_\_\_\_\_ day of \_\_\_\_\_, 2011 .

WITNESS:

\_\_\_\_\_

\_\_\_\_\_ Resident's Signature

\_\_\_\_\_ Resident's Name

AGREED TO AND SIGNED BY THE RESPONSIBLE PARTY:

WITNESS \_\_\_\_\_

\_\_\_\_\_ Responsible Party

Name and Address:

Phone Number:(Home) \_\_\_\_\_ (Business)

AGREED TO AND ACCEPTED BY THE OWNER:

per: \_\_\_\_\_

[Name and Title] [Name of Owner/ Agent]

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THE RESIDENT HEREBY ACKNOWLEDGES receipt of a fully executed duplicate original of this Agreement on the date set out below. \_\_\_\_\_(Resident) Date: \_\_\_\_\_